



KEROGRAPHICS
IT SUPPORT
service



KEROGRAPHICS IT Support Pricing Guide

At Kero Graphics, we have our own in-house team of experienced IT support specialists. We have been supporting local businesses with their IT requirements for many years and cover all aspects of software, hardware and network support.

Hardware and Software

Our installation operators can supply and install most hardware and software components including printers, PC's, laptops, wireless networks, broadband connections, to cloud software, operating systems and full restore and backup services.

IT Audit and recommendations

We can provide a full, in-depth system audit of your existing business, including network, software and hardware topology. We can also give recommendations on any upgrades that may enhance your IT requirements going forward.

| Features | |
|--|-----------|
| System wide audit and indepth report | ✓ |
| Purchasing advice for new hardware, software | ✓ |
| File conversion for documents, graphics, video etc. | ✓ |
| PC and Mac support | ✓ |
| Backup support including onsite and cloud backups | ✓ |
| Network Installation and maintenance | ✓ |
| Antivirus and anti-malware software installation | ✓ |
| Speed up and clean computer | ✓ |
| Internet connection issues | ✓ |
| Re-installation of Windows | ✓ |
| Password troubleshooting | ✓ |
| Driver issues | ✓ |
| Cloud drive setup including Dropbox, Google Drive and Onedrive | ✓ |
| Software installation | ✓ |
| Hardware installation, including memory, drives, printers etc. | ✓ |
| Data recovery, including external and usb drives | ✓ |
| PC start-up issues | ✓ |
| Computer freezing or crashing troubleshooting | ✓ |
| Data recovery | ✓ |
| Secure erase and factory reset computers | ✓ |
| Virus, malware or spyware removal | ✓ |
| Price | from £45* |

*Example price for virus removal

Free - No Obligation Quotes

For more information or a free no-obligation quote on any of our IT services please feel free to contact us on info@kerographics.co.uk. We look forward to hearing from you.